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Name of Product and Release: eQube-TM 3.x Contact for more Information: shilpa@1eq.com Section 508 VPAT Template Version: Version 1.6

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#### **Summary Table**

**Voluntary Product Accessibility Template** 

| Criteria  | Level of Support and Supporting Features | Remarks and explanations  |
|---|--|---|
| Section 1194.21 Software Applications and Operating Systems     | Applicable                               | Significantly Supports  |
| Section 1194.22 Web-based Internet Information and Applications | Applicable                               | Significantly Supports  |
| Section 1194.23 Telecommunications Products                     | Not Applicable                           | eQube-TM is not considered a telecommunications product according to the definition in 1194.23. |
| Section 1194.24 Video and Multi-<br>media Products              | Not Applicable                           |   |
| Section 1194.25 Self-Contained,<br>Closed Products              | Not Applicable                           | eQube-TM is not a self-contained product according to the definition in Section 1194.25.        |
| Section 1194.26 Desktop and Portable Computers                  | Not Applicable                           | eQube-TM is a software as defined under section 1194.26.  |
| Section 1194.31 Functional<br>Performance Criteria              | Applicable                               | Significantly Supports  |
| Section 1194.41 Information, Documentation and Support          | Applicable                               | Supports  |



## Section 1194.21 Software Applications and Operating Systems - Detail Voluntary Product Accessibility Template

| Criteria   | Level of Support and Supporting Features          | Remarks and explanations  |
|--|---|---|
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.   | Partially Supports or<br>Supports with Exceptions | The Tab-Key-allows to move the cursor to next field. Arrow key allows access the contents of main menu.  Shift+Tab allow to move back the cursor to the original position.  Not all buttons in dialogs and embedded panes respond to keyboard activation. |
| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supports  | Accessibility features of other products are not disabled.  |
| (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.   | Partially Supports or<br>Supports with Exceptions | Not all fields or buttons indicate keyboard focus.  |



| Criteria   | Level of Support and<br>Supporting Features          | Remarks and explanations  |
|--|--|---|
| (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | Partially Supports or<br>Supports with Exceptions    | All menus are in text, although they may also have icons associated with them. All checkboxes and radio buttons indicate state by showing a check mark or blank. Checkboxes are labeled or given context by subsequent row information. |
| (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.   | Supports   | Each icon means the same on the toolbar as on screens displayed above the Main Area.  Any exceptions to this are considered bugs, and are subject to compliance when they are detected.   |
| (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.  | Partially Supports or<br>Supports with Exceptions    |   |
| (g) Applications shall not override user selected contrast and color selections and other individual display attributes.   | Supports   | User is not provided with color selection in eQube-MI   |
| (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.  | Supports   | Animations are not used in eQube-TM   |
| (i) Color coding shall not be used as<br>the only means of conveying<br>information, indicating an action,<br>prompting a response, or<br>distinguishing a visual element.   | Partially Supports or<br>Supports<br>with Exceptions | In some instances color indicators are only used for indicating status information that may be contained or displayed on other information screens.   |



| Criteria   | Level of Support and Supporting Features             | Remarks and explanations   |
|--|--|--|
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.  | Supports   | User is not provided with color selection in eQube-TM                |
| (k) Software shall not use flashing or<br>blinking text, objects, or other<br>elements having a flash or blink<br>frequency greater than 2 Hz and<br>lower than 55 Hz.   | Not Applicable                                       | There are no blinking or flashing elements used.                     |
| (I) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Partially Supports or<br>Supports<br>with Exceptions | Text entry fields and drop down lists are included in the tab order. |



# Section 1194.22 Web-based Intranet and Internet Information and Applications - Detail Voluntary Product Accessibility Template

| Criteria   | Level of Support and Supporting Features          | Remarks and explanations  |
|--|---|---|
| (a) A text equivalent for every non-<br>text element shall be provided (e.g.,<br>via "alt", "longdesc", or in element<br>content).                           | Partially Supports or<br>Supports with Exceptions |   |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.   | Not Applicable                                    |   |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.             | Partially Supports or<br>Supports with Exceptions | In some instances color indicators are solely used for indicating status information that may be contained or displayed on other information screens. |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet.   | Not Applicable                                    |   |
| (e) Redundant text links shall be provided for each active region of a server-side image map.  | Not Applicable                                    |   |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Not Applicable                                    |   |
| (g) Row and column headers shall be identified for data tables.  | Supports  | Row and Column headers are appropriately identified for information presented in Tables   |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.             | Not Applicable                                    |   |



| Criteria   | Level of Support and Supporting Features          | Remarks and explanations  |
|--|---|---|
| (i) Frames shall be titled with text<br>that facilitates frame identification<br>and navigation  | Not Applicable                                    |   |
| (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.  | Not Applicable                                    | There is no blinking or flashing elements used.   |
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | Partially Supports or<br>Supports with Exceptions | The Interface can be rendered with images off in the browser, although some of the images can be seen and for the others 'picture not seen' icon is displayed.  Not all icons and images have 'alt' text. |
| (I) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.  | Not Applicable                                    |   |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).  | Not Applicable                                    |   |
| (n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.                       | Partially Supports or<br>Supports with Exceptions | Text entry fields and drop down lists are included in the tab order.  |
| (o) A method shall be provided that permits users to skip repetitive navigation links.   | Not Applicable                                    | There are no repetitive links available in eQube-TM   |



| Criteria  | Level of Support and Supporting Features | Remarks and explanations                               |
|---|--|--|
| (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required. | Not Applicable                           | There are no UI elements that require a timed response |



### Section 1194.31 Functional Performance Criteria - Detail Voluntary Product Accessibility Template

| Criteria   | Level of Support and<br>Supporting Features       | Remarks and explanations   |
|--|---|--|
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Not Applicable                                    |  |
| a.1) Are all features of the product or service available to users of the product or service with no vision?   | Not Applicable                                    | It is not possible to test the entire eQube-TM without vision. Testing is input based on key boards, mouse ,etc. |
| a.2) Are all features of the product or service available to users of the product or service with assistive technology?  | Partially Supports or<br>Supports with Exceptions |  |
| a.3) Are all features of the product or service available to users of screen readers? (The product or service cannot be usable with one screen reader and not another.)?   | Partially Supports or<br>Supports with Exceptions |  |
| a.4) Are all features of the product or service available to users of Braille displays?  | Not Applicable                                    |  |
| a.5) If visual alerts are provided, are they also available in an auditory manner?   | Does not Support                                  | Visual alerts and popups for Notifications are available, but not audible.                                       |
| a.6) If multimedia products are provided are they video described?   | Not Applicable                                    |  |



| Criteria  | Level of Support and<br>Supporting Features       | Remarks and explanations                                      |
|---|---|---|
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Does not support                                  |   |
| b.1) Are all features of the product or<br>service available to users of the<br>product or service with low vision?   | Partially Supports or<br>Supports with Exceptions | You can use zoom feature of browser to improve the visibility |
| b.2) Are all features of the product or service available to users of the product or service with low vision using assistive technology such as screen magnifiers (The product or service cannot be usable with one screen magnifier and not another.)?   | Does not support                                  |   |
| b.3) If visual alerts are provided, are they also available in an auditory manner?  | Does not Support                                  |   |
| b.4) If multimedia products are provided are they video described?  | Not Applicable                                    |   |
| b.5) If multimedia products are provided can they be enlarged?  | Not Applicable                                    |   |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided   | Supports  |   |
| c.1) Are all features of the product or service available to users of the product or service with no hearing?   | Supports  |   |
| c.2) If audio alerts are provided, are they also available in a visual manner?  | Supports  | Alerts e.g. mails, notifications are shown visually.          |



| Criteria   | Level of Support and Supporting Features | Remarks and explanations  |
|--|--|---|
| c.3) If multimedia products are provided are they captioned?   | Not Applicable                           |   |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Does not support                         |   |
| d.1) Are all features of the product or service available to hard of hearing users?  | Supports                                 | Features are not dependent on user hearing.   |
| d.2) Can a default audio output be set<br>to various levels and is it user<br>selectable?  | Supports                                 | Earphone, Headset devices plugged on and out, eQube-TM does not interfere in the functioning of default audio output. |
| d.3) If audio alerts are provided, are they also available in a visual manner?   | Supports                                 | Alerts e.g. mails, notifications are shown visually.  |
| d.4) If multimedia products are provided are they captioned?   | Not Applicable                           |   |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.                                  | Supports                                 |   |
| e.1) Are all features of the product or service available to users that do not require user speech?  | Supports                                 |   |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.                                      | Not Applicable                           |   |



| Criteria  | Level of Support and Supporting Features  | Remarks and explanations   |
|---|---|--|
| f.1) Are all features of the product or service available to users that do not require fine motor control or simultaneous actions and that is operable with limited reach and strength? | Supports                                  |  |
| f.2) Are all features of the product or service available to users of voice recognition technology?   | Does not Support                          |  |
| f.3) Are all features of the product or service available to users of pointer technology?   | Supports                                  |  |
| f.4) Are all features of the product or service available to users of eye tracker technology?   | Supports when combined with Compatible AT | Eye tracking technology is supported through external hardware device and associated software similar to pointing devices. |



## Section 1194. 41 Information, Documentation and Support - Detail Voluntary Product Accessibility Template

| Criteria  | Level of Support and Supporting Features | Remarks and explanations |
|---|--|--------------------------|
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.   | Supports                                 |                          |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | Supports                                 |                          |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities.   | Supports                                 |                          |